

## Servant Leadership

During this 1-day course participants will learn how companies like Disney and Nordstrom create such successful cultures. This course provides insight into a management style that is inclusive of the team, provides a culture of teamwork and enhances results. Managers leave with tips and systems to provide immediate change.

### Course Objectives

By the end of the course, participants will be able to:

- Define servant leadership
- Incorporate specific skill sets to shift to an inclusive management style
- Create a culture of teamwork and collaboration to enhance results

### Learning Topics

- What is Servant Leadership?
- Primary Leadership Styles
- Embracing the power shift of Servant Leadership
- Characteristics of a Servant Leader
- Obstacles of Servant Leadership
- How to Create a Team Community
- Motivation and Incentives
- Coaching and Mentorship
- Identification of Talent for Development
- Continuous Learning & Growth as a Servant Leader

### Timing & Delivery

The total instructional time needed to complete the program is 7 hours. This is most typically delivered in a 1-day classroom format with a suggested timeframe of 8:30 am to 5:00 pm to accommodate for lunch and breaks.

Contact Anne-Marie Hayward at [amhayward@coachedbydesign](mailto:amhayward@coachedbydesign) for pricing & details.